# Rotary Customer Satisfaction Survey

**Programs**

Please rate the quality of the programs offered at club meetings.

1 = dissatisfied 5 = highly satisfied

Circle a number: 1 2 3 4 5

What type of programs would you like to see more of or less of?

More of?

Less of?

**Meeting Location**

Please rate the location of our weekly meeting?

1 = dissatisfied 5 = highly satisfied

Circle a number: 1 2 3 4 5

Should a meeting location change be made?

Circle one: Yes No

If yes, where to? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Overall meeting quality**

Please rate the overall quality of the meetings.

1 = dissatisfied 5 = highly satisfied

Circle a number: 1 2 3 4 5

Do you feel welcome in our Rotary club?

What would you incorporate into the meetings?

What do you really like about the meetings?

Do you feel comfortable sharing concerns / ideas with club leaders?

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**Meal Quality**

Please rate the quality of the meals/food offered at the meetings?

1 = dissatisfied 5 = highly satisfied

Circle a number: 1 2 3 4 5

What different options would you like to see offered?

**Service to the Community**

Please rate our service efforts to the community.

1 = we should do more 5 = we do more than I think we should

Circle a number: 1 2 3 4 5

What other service to our community should we give? Please share specific examples.

**Fundraisers for the Club**

Please rate our fundraising efforts for the club and the community.

1 = we should do more 5 = we do more than I think we should

Circle a number: 1 2 3 4 5

Do you have ideas for new fundraisers?

Are you comfortable with the frequency and / or type of fundraisers we do?

Circle one: Yes No

If “No” please explain why:

Other Suggestions or Comments?